



## *Tasks in Action: Exploring task-based instruction with heritage learners*



**El AREYTO Lab**  
SLA & Bilingualism

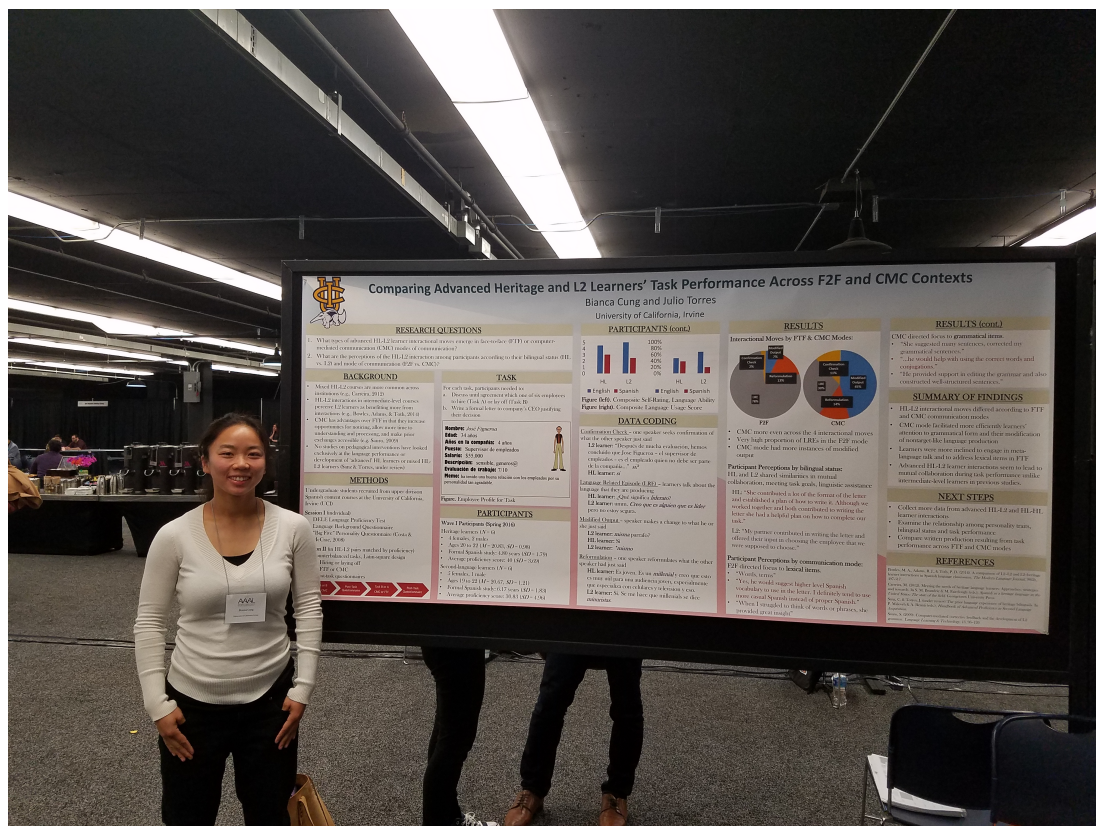
Julio Torres  
UC Irvine

Instituto Cervantes  
September 22<sup>nd</sup>, 2018





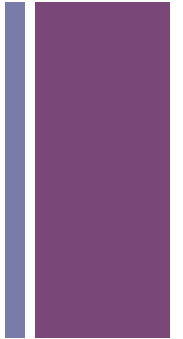
# Collaborators







# Workshop



Research on task-based instruction with heritage learners

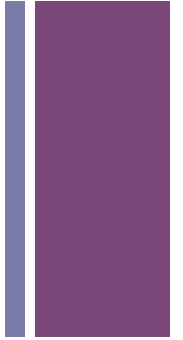


Doing task-based language teaching in the classroom.





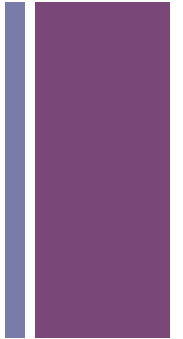
## Latinxs Take a Spanish Test!







# What is Task-based Language Teaching (TBLT)?

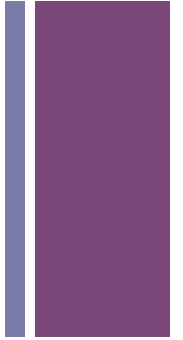


TBLT is an educational framework for the theory and practice of teaching second or foreign languages. Based on empirical research, TBLT adopts meaning-based, communicative tasks as the central unit for defining language learning needs, determining curriculum goals, designing activity in the (language) classroom, and assessing language competencies.

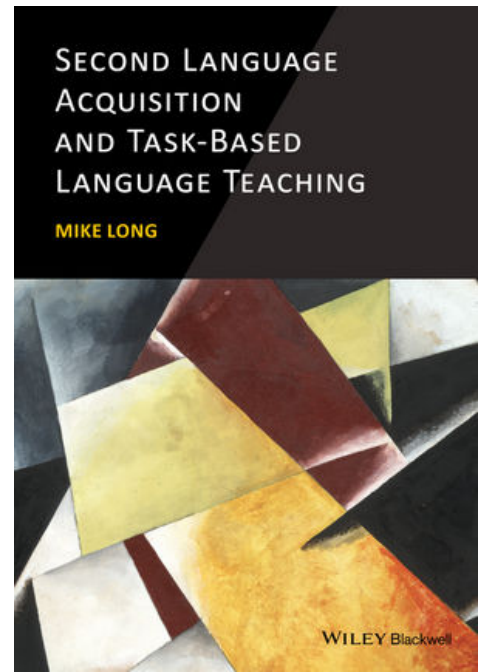




# Why TBLT?



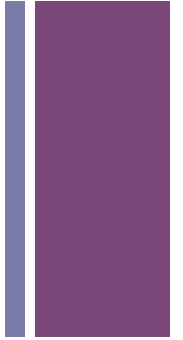
Learner-centered



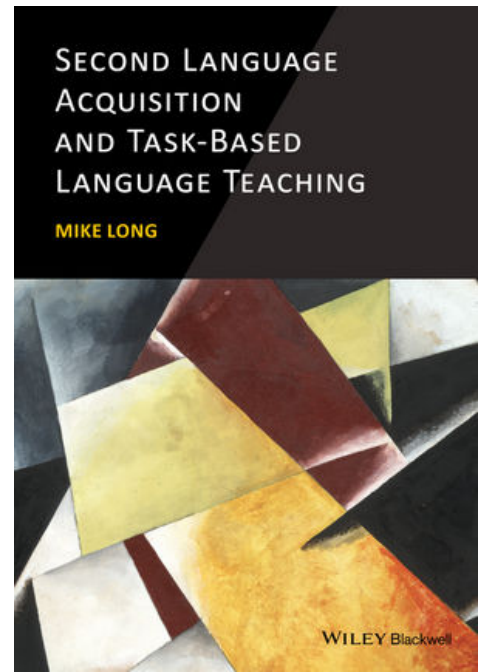




# Why TBLT?



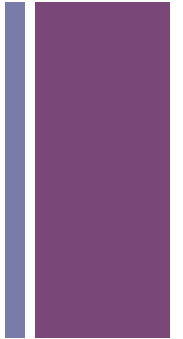
## Relevance & value



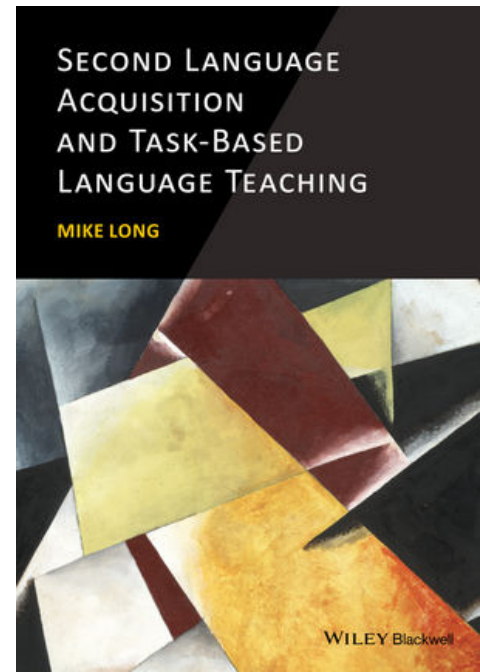




# Why TBLT?



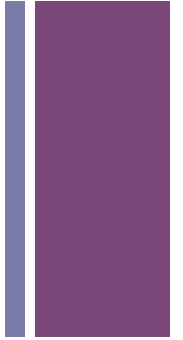
## Psycholinguistic processes of second language acquisition



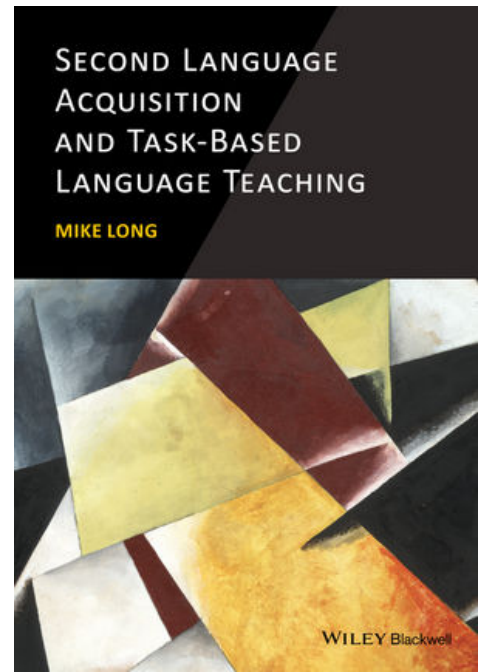




# Why TBLT?



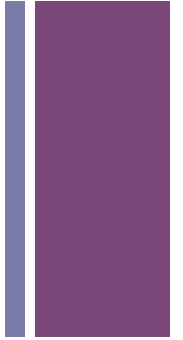
Empirically-based



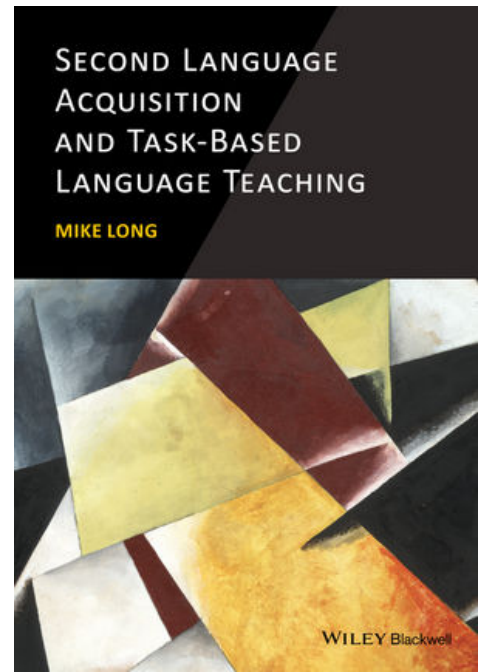




# Why TBLT?



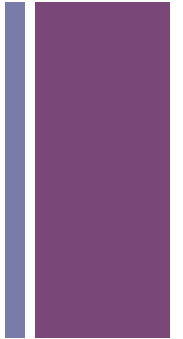
## Practical implementation







# An overview of a TBLT program



## **Needs Analysis**

- Communicative needs
- Target Tasks
- Technology

## **Pedagogic Tasks**

- Meaning is primary
- Real-world application
- Solve a problem
- Non-linguistic outcome

## **Exit Tasks**

- Student assessment
- Based on target tasks in NA

## **Program Evaluation**

- Relevance/value for students
- Effectiveness of pedagogical materials



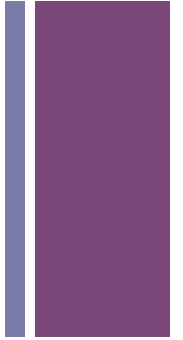


# Research on task-based instruction with heritage learners





# TBLT & Heritage Learners



**Needs  
Analysis**

**Interaction**

**Learner  
perception**





# Needs Analysis



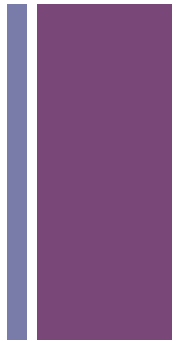


# Needs Analysis

**A method to identify communicative tasks using input from multiple sources of information using multiple methods.**



# + Advanced Business Spanish (HL and L2 learners)



## Phase 1 of needs analysis

- Domain experts (business professionals) suggested a total of 40 target tasks
- Open-ended questionnaire (qualitative)

## Phase 2 of needs analysis

- Learners (Business majors/minors) rated frequency and difficulty of 40 target tasks
- Closed-ended questionnaire (quantitative)



TABLE 1

**Perceived Frequency and Difficulty for Interpretive Tasks  
(Reported in Percentages)**

Interpretive Listening	Frequency					Difficulty			
	4	3	2	1	N/A	3	2	1	N/A
Listen to guest speakers give presentations	0.33	0.33	0.33	0.00	0.00	0.00	0.18	0.82	0.00
Listen to news about current affairs related to business world	0.09	0.32	0.32	0.27	0.00	0.00	0.28	0.52	0.21
Listen to debates	0.15	0.21	0.47	0.18	0.00	0.00	0.39	0.55	0.07
Listen to customer wants/needs/complaints	0.09	0.09	0.21	0.58	0.03	0.00	0.26	0.19	0.56
Listen to company CEOs present corporate strategies	0.09	0.06	0.29	0.53	0.03	0.04	0.07	0.37	0.52
Listen to presentations on company financial trends	0.09	0.06	0.38	0.44	0.03	0.07	0.15	0.44	0.33

Serafini, E.J. & Torres, J. (2015). The utility of needs analysis for nondomain experts instructors in designing task-based Spanish for the professions curricula. *Foreign Language Annals*, 48(3), 447-472.



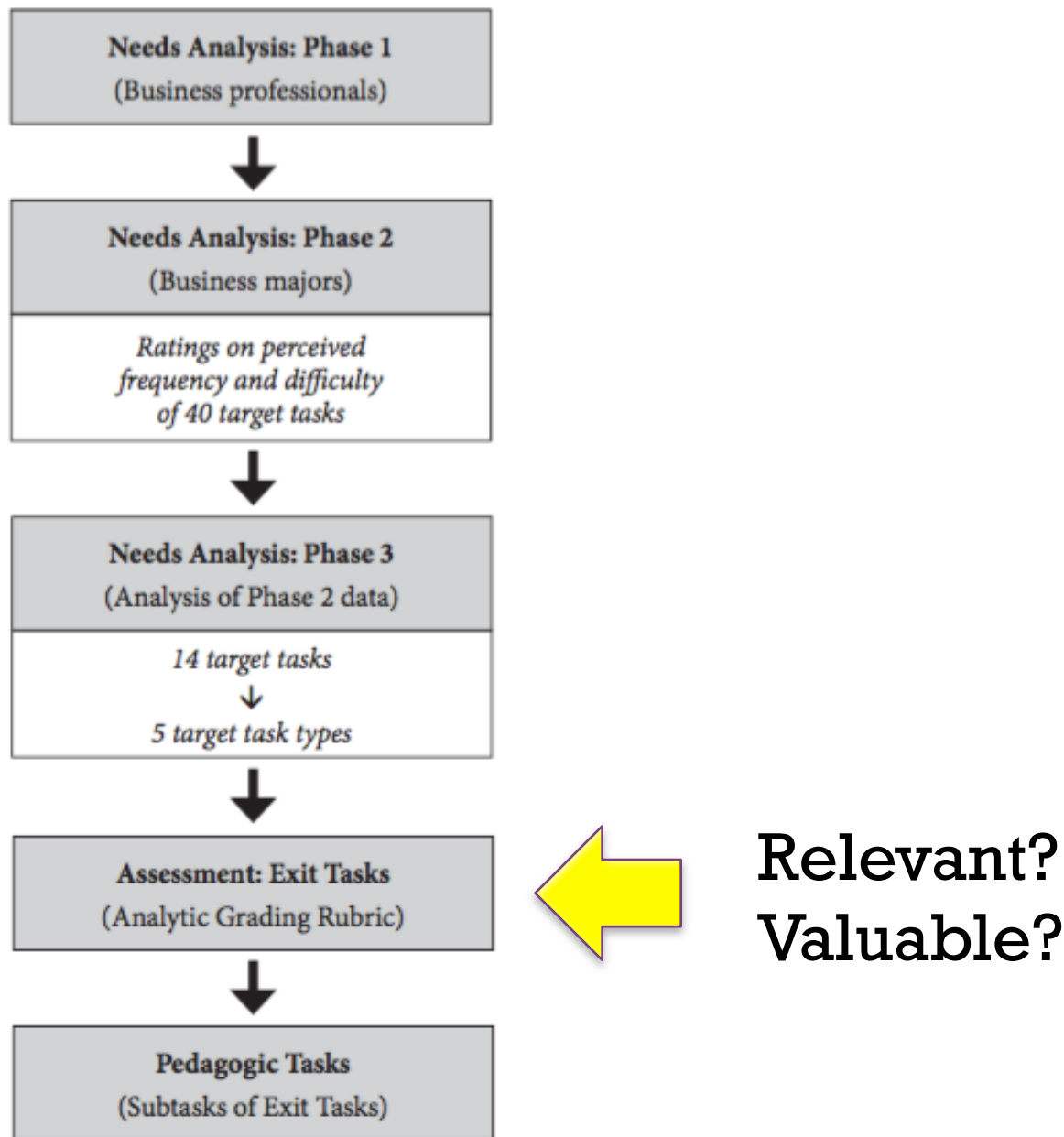
**TABLE 4****Summary of TTTs, Target Tasks, and ACTFL World-Readiness Standards**

Target Task Types (TTTs)	Target Tasks (Phase 1)	ACTFL World-Readiness Standards
1. Write formal correspondence (individual): In your role as director of marketing at Microsoft, you need to send a formal e-mail to address the negative impact of some of your products on IT service providers in Mexico and Spain.	<ul style="list-style-type: none"> <li>● Read/listen to client complaints<sup>+</sup></li> <li>● Draft a formal e-mail</li> </ul>	1.1 Interpersonal Writing 1.2 Interpretive Reading and/or Listening 2.2 Cultural Products and Perspectives 3.1 Making Connections
2. Summarize and analyze case study (group): Summarize and analyze the following case study regarding Bank of America's financial crisis and collaborate to come up with a solution for the three individual customers affected by the crisis.	<ul style="list-style-type: none"> <li>● Read business case studies</li> <li>● Write a one-page summary of case study</li> <li>● Collaborate in teams to propose a solution</li> <li>● Write a case analysis</li> <li>● Present case study and analyze problems/situations</li> </ul>	1.1 Interpersonal Speaking 1.2 Interpretive Reading 1.3 Presentational Writing 1.3 Presentational Speaking 3.1 Making Connections 3.2 Acquiring Information and Diverse Perspectives
3. Develop and present a marketing strategy (group): In teams, come up with a marketing strategy to sell a Spanish-speaking product in an assigned U.S. city. Devise and send out a questionnaire <sup>++</sup> to collect market data in order to create an informed marketing strategy. Present your findings in an informal setting.	<ul style="list-style-type: none"> <li>● Read reports about consumer trends<sup>*</sup></li> <li>● Create survey to assess consumer trends<sup>+</sup></li> <li>● Listen to guest speakers give presentations<sup>*</sup></li> <li>● Give an oral informal presentation</li> </ul>	1.1 Interpersonal Writing 1.2 Interpretive Reading 1.3 Presentational Speaking and Writing 2.1 Cultural Practices and Perspectives 2.2 Cultural Products and Perspectives 3.1 Making Connections 3.2 Acquiring Information and Diverse Perspectives 4.2 Cultural Comparisons 5.1 School and Global Communities

*(Continued)*

Serafini, E.J. & Torres, J. (2015). The utility of needs analysis for nondomain experts instructors in designing task-based Spanish for the professions curricula. *Foreign Language Annals*, 48(3), 447-472.









# Task-specific motivation

## Post-task Motivation Questionnaire

When you have completed the task, circle the number that best describes your opinion. Do not write your name on this sheet so that your responses remain anonymous.

Note: 1 = I definitely disagree  
2 = I quite disagree  
3 = I don't know  
4 = I quite agree  
5 = I definitely agree

### Statements

1. I persisted with the task.	1	2	3	4	5
2. I concentrated on the task.	1	2	3	4	5
3. I am satisfied with my performance.	1	2	3	4	5
4. I am glad about my performance.	1	2	3	4	5
5. I found the task interesting.	1	2	3	4	5
6. I am satisfied.	1	2	3	4	5
7. I feel angry about my performance.	1	2	3	4	5
8. I feel distressed about my performance.	1	2	3	4	5
9. I am proud of my performance.	1	2	3	4	5
10. I learned from this task.	1	2	3	4	5



# Task-specific motivation

Table 2. Average ratings (standard deviation) based on questionnaires from both classes

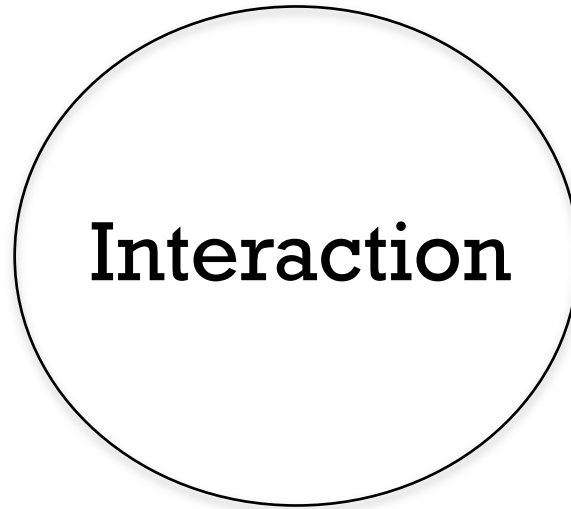
	Task 1	Task 2	Task 3	Task 4	Task 5
Class 1 ( $n = 13$ )	4.4 (.42)	4.3 (.62)	4.7 (.41)	4.6 (.31)	4.5 (.48)
Class 2 ( $n = 13$ )	4.3 (.42)	4.0 (.55)	4.2 (.56)	4.5 (.36)	4.7 (.36)

Note: 5 = I strongly agree; 4 = I quite agree

Table 3. Descriptive statistics for composite rating scores

Exit Task	Mean (Standard Deviation)
Task 1	43.11 (.77)
Task 2	43.04 (.89)
Task 3	44.56 (1.2)
Task 4	45.93 (.62)
Task 5	46.62 (.83)





**Interaction**



# + HL-L2 task-based peer interaction



Blake & Zyzik (2003)

Bowles (2011)

Bowles, Adams  
& Toth (2014)

Henshaw (2015)

## Focus on vocabulary

HL learners provide overall more assistance, especially with vocabulary.

In writing tasks, L2 learners provide more assistance with spelling & accent marks.

HL & L2 learners perceive that L2 learners benefit more from these interactions.



# Study: HL-HL & HL-L2; FTF vs. SCMC

- Consultant for a company (Cortefiel or Movistar) on hiring or laying off an individual
- HL-HL & HL-L2 pairs; enrolled in an advanced content course
- Face-to-Face & written synchronous computer-mediated communication (FTF vs. SCMC)

**Nombre:** *Sara Navas*

**Edad:** 33 años

**Años de experiencia:** 5.5 años

**Puesto previo:** Supervisora regional

**Salario deseado:** \$62,000

**Descripción:** ambicios@, responsable

**Evaluación de trabajo:** 10/10

**Memo:** Una persona con metas que tomó el puesto de liderato durante el primer año en su compañía previa.



La fecha: Madrid, \_\_\_\_\_

Estimado Sr. Escribano,

---

---

---

---



(2) Example of **LRE initiated & LRE not resolved** (HL-L2, SCMC)

L2: ¿Cómo se dice *downsizing*? (**LRE initiated**)

HL: No sé cómo se dice *downsizing* (**LRE not resolved**)

L2: *How do you say downsizing?*

HL: *I don't know how you say downsizing.*

(3) Example of **LRE initiated & LRE resolved** (HL-HL, SCMC)

HL1: ¿Sería lleva acento en la i? (**LRE initiated**)

HL2: Sí. (**LRE resolved**)

HL1: *Does seria ['would be' in Spanish] have an accent on the i?*

HL2: *Yes.*

✓ LRE initiated: FTF > SCMC

✓ LRE initiated & resolved : HL-L2 > HL-HL



(4) Example of **Corrective Feedback** with **Self-repair** (HL-L2, FTF)

HL: Tomó ese *step*.

L2: Medida (**Corrective Feedback**)

HL: Sí, medida (**Self-repair**)

*HL: He took that step [in English].*

*L2: Step [in Spanish]*

*HL: Yes, step [in Spanish]*

(5) Example of **Self-repair** not followed by corrective feedback (HL-HL, SCMC)

HL1: No está bien, yo creo que estaba bien porque no información adicional para agregar.

HL1: \*No hay información. (**Self-repair**)

*HL1: No, it's ok, I think it was fine because there no information to add.*

*HL1: \*There is no more information.*

✓ Self-repairs: SCMC > FTF

✓ Self-repairs: HL-L2 > HL-HL



# Study: HL-HL & HL-L2; FTF vs. SCMC

What about the writing quality of the letters?

Accuracy

Error-free; appropriate;  
acceptable

Nosotros hemos repasado todos los perfiles de los empleados.

Cabe la posibilidad de que Laura \***podrá** conseguir el puesto de José más adelante.

✓ HL-HL = HL-L2



# Study: HL-HL & HL-L2; FTF vs. SCMC

What about the writing quality of the letters?

Complexity

Text sophistication

Nosotros hemos repasado todos los perfiles de los empleados.

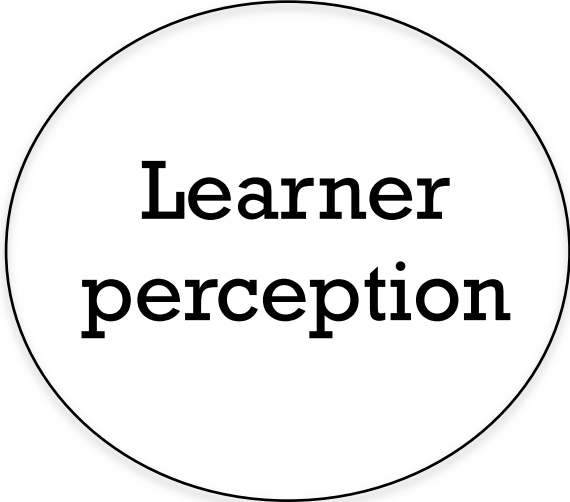
Ella tiene ambición **y** trae muchas ventas. (**coordination**)

**Cabe la posibilidad de que** Laura podrá conseguir el puesto de José más adelante. (**subordination**)

✓ **Coordination: HL-L2 > HL-HL**

✓ **Subordination: HL-HL > HL-L2**





**Learner  
perception**



# Study: HL-HL & HL-L2; FTF vs. SCMC

- Consultant for a company (Cortefiel or Movistar) on hiring or laying off an individual
- HL-HL & HL-L2 pairs; enrolled in an advanced content course
- Face-to-Face & written synchronous computer-mediated communication (FTF vs. SCMC)

**Nombre:** *Sara Navas*

**Edad:** 33 años

**Años de experiencia:** 5.5 años

**Puesto previo:** Supervisora regional

**Salario deseado:** \$62,000

**Descripción:** ambicios@, responsable

**Evaluación de trabajo:** 10/10

**Memo:** Una persona con metas que tomó el puesto de liderato durante el primer año en su compañía previa.



La fecha: Madrid, \_\_\_\_\_

Estimado Sr. Escribano,

---

---

---

---



# How did HL learners' viewed their partners' assistance?

## Planning

“We would work off each other ideas and when I would feel stumped my partner would jump in with their ideas.”

✓ HL-HL: 52%  
✓ HL-L2: 26%

## Translating

“He helped me in using the right conjugation of the word. I tend to get those mixed up all the time.”

✓ HL-HL: 41%  
✓ HL-L2: 58%

## Editing

“He contributed a lot and helped revise my errors.”

✓ HL-HL: 2%  
✓ HL-L2: 3%



# Some preliminary observations

- HL and L2 learners find tasks relevant and meaningful to their learning – results from needs analysis
- L2 learners benefit more from HL-L2 interactions
- L2 learners are more preoccupied with surface linguistic structures
- HL learners focus more on the meaning-oriented aspects of the task
- HL learners may rely more on their existing linguistic resources.





Doing task-based language teaching in the classroom.





# Doing TBLT in the classroom!

- What is and what is not a task
- Task-based methodology – pre-task, during task, posttask cycles
- Designing a task-based lesson together
- Adapting TBLT for heritage language learners



**Step 1: Create the task!**



# What is a task?

“....is meant by the hundred and one things people do in everyday life, at work, at play, and in between.” (Long, 1985, p. 89).



# What is a task?

- meaning is primary (proxy to the real-world);
- a communicative goal, problem to solve;
- the learner uses his/her own linguistic resources;
- a non-linguistic outcome



**Step 2: Design activities prior (pre-task)  
and after (posttask) the execution of the  
task**



# Task-based Methodology:

## Pre-task phase

*prepare students to execute the task in a way to promote language development!*

- Give students a model
- Review pertinent vocabulary
- Brainstorming ideas
- Conceptual maps
- Focus on linguistic form
- Task planning – allow students time to plan
- Do a simpler version of the same task



# Task-based Methodology:

## Task phase

*students do the task*

### **POSSIBLE OPTIONS:**

- Give a limit time
- Add an element of surprise
- Provide feedback on target form as they're doing the task



# Task-based Methodology:

## Posttask phase

*give an opportunity to repeat the task, reflections on task execution; focus on form*

- Repeat the task; the same task or one with similar format
- Students prepare a report; a presentation
- Focus on linguistic structures
- Reflections about language use
- Review vocabulary
- Correct errors



# Task-based Lesson with “Social Media” reading passage



## Step 1: Create the task!

**Task:** Our student newspaper, *New School*, wants to have a special issue on the use of social media among students. In pairs, your task is to create a Likert-scale questionnaire with the goal to gather information. The questionnaire should be based on one of the aspects discussed in the reading passage, “Social Media.”



# Pre-task phase





## **Review the reading “Social Media”**

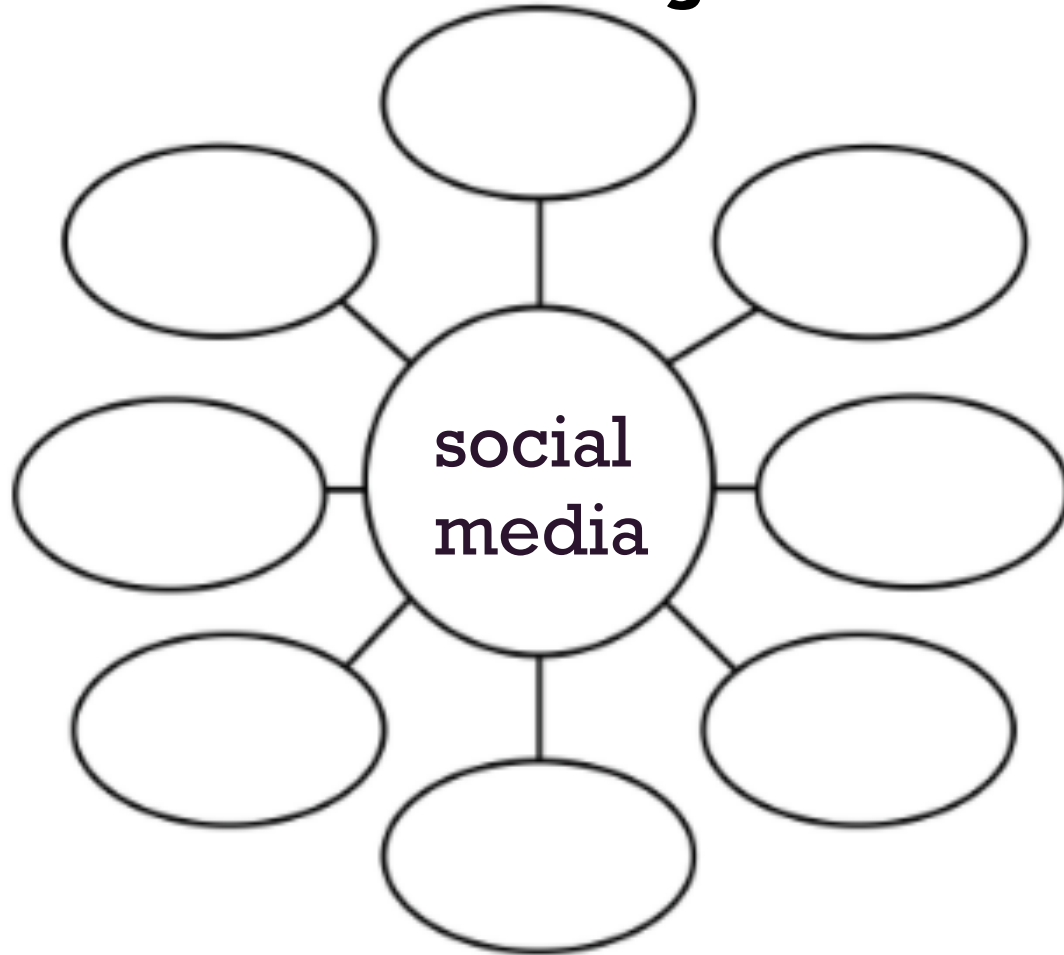
Without looking at the reading, name the types (or examples) of social media that you remember from the reading. Let's list them!





# Review the reading “Social Media”

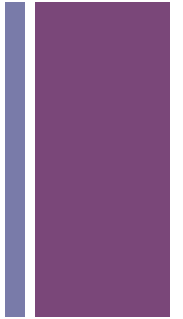
## Key Aspects of the Reading







# Sample Likert-scale Questionnaire



I like.....

	Strongly Disagree	Disagree	Agree	Strongly Agree	N/A (I do not do this.)
Responding to event invitations on Facebook	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Commenting on others' photos or videos	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Viewing others' photos	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Playing games through Social Media	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Watching posted videos online	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Participating in Discussion Boards	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Viewing 4-H updates through Social Media	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Communicating with my 4-H Agent through Social Media	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
Being identified in 4-H photos or videos posted online	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input checked="" type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5



**Task phase**



**Task:** Our student newspaper, *New School*, wants to have a special issue on the use of social media among people in our community. In pairs, your task is to create a Likert-scale questionnaire with the goal to gather information. The questionnaire should be based on one of the aspects discussed in the reading passage, “Social Media.”

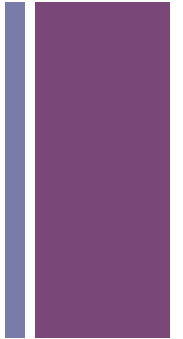


**Post-task phase**





## Switching surveys!



(1). Now, with another pair, switch your surveys and I want each pair to point out any comprehension, vocabulary or grammar issues in the survey. Circle a maximum of 5 problematic items in the survey to discuss with the pair.

(2). As a class, let's discuss the issues that you all identified in the surveys.





# **Administer the survey!**



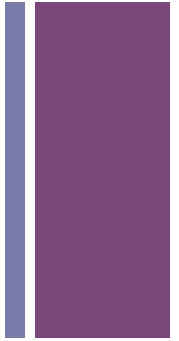
Administer the survey to 5 to 10 students in our school/community.

Bring your results to class.





## Present your results!

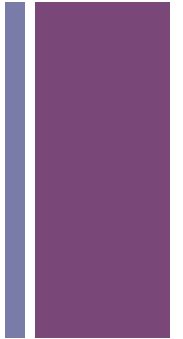


Tally the total number of *Strongly agree*, *agree*, *disagree* responses for each question.

Create a pie graph that summarizes the top 4 *strongest agree* or *agree* results of your survey. For each pie component, write the key words of your survey “I like...” statement as well as the total number of answers for each statement. You will present the results to the class.



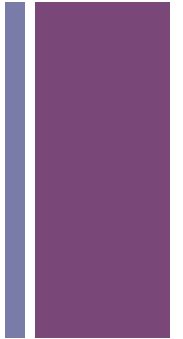
# + Adapting task-based instruction for HL learners!



- Conduct a **needs-analysis** with HL learners -- gather information about their local bilingual environments; how they use the heritage language; their motivations and goals for studying the HL.
- Assess whether the tasks used are **relevant and valuable** to the learning of heritage language learners. Adjust tasks accordingly!



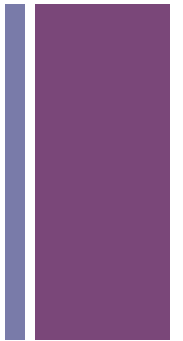
# + Adapting task-based instruction for HL learners!



- Keep in mind that HL learners use different variations of the HL in their homes and communities. Design **tasks that validate their local varieties & registers**. Ex: Create an ad for a local business that will air in a local radio station.
- Consider a ‘**multilingual**’ and ‘**multimodal**’ lens to design tasks = a multiliteracy approach!



# + Adapting task-based instruction for HL learners!

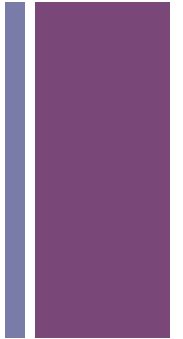


- Due to HL learners' variable knowledge of the HL, perhaps **explicit grammar instruction** is more “appropriate” during the **post-task phase**. (We need empirical evidence for this!)
- In mixed HL-L2 classes, **differentiate task-based instruction!** Create different versions of the same task? Differentiate pre-task & post-task activities?

Ex: for the Microsoft task, a planning task can be sending a memo to the company's CEO with ideas to solve the problem. HL learners – voice memo; L2 learners – written memo



# + Adapting task-based instruction for HL learners!

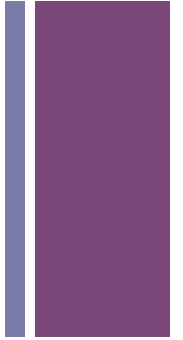


- Keep in mind that HL learners are not a homogenous group. Their HL identities are at the intersection with other identities and (sub)groups. Design tasks that reflect **intersectionality and their complex identities!**





# Resources



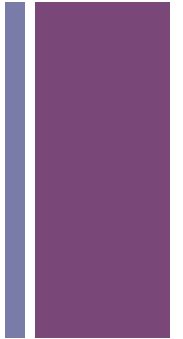
**Task-based Language Teaching**

**[www.tblt.org](http://www.tblt.org)**

**Indiana University – TBLT Support Site**

**[www.tblt.indiana.edu](http://www.tblt.indiana.edu)**





# Thank you!!

torresju@uci.edu



UCIRVINE